

Testimonial from Shirley Golf Club, Solihull, England.

When the need arose to change our club membership system our main requirements were that we wanted a truly integrated system to cover all of the operations of the golf club. After initial research we held 'beauty parades' with 4 leading suppliers and conducted extensive meetings to ensure our chosen supplier had the best possible match to our needs.

The main reasons we chose Club Systems for all our packages, which included membership, competitions, handicaps, door access controls and till systems, were because of the financial strength, large customer base (we took several references from some of their existing customers) and flexibility in matching our needs. Their products have been well tested and are already demonstrating that we made the right choice. Having all the programmes designed and written by the same software people was attractive to us as we had several systems which were bolted together which caused problems when queries arose with a particular programme.

The installation was scheduled and went smoothly and Simon from Club 2000 was particularly helpful and nothing was too much trouble for him. The tills were up and running within a few hours and changes to our door access controls, installation of the touch screen monitors and connections were all completed with very little disruption to our operations. In the early days and weeks the support staff were on hand to take our calls and familiarisation with the online manual has also helped us in operating the system.

We are still discovering more and more uses for the various programmes especially the membership database which we now use for all our mail shots and communications with members and are glad that we made the right choice for a long term relationship with Club Systems. I have no hesitation in recommending Club Systems to any golf club operation that are looking for a truly integrated and modern solution to the growing needs of the business.

Steve Wilkins
General Manager
Shirley Golf Club
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